

# FAMILY-INITIATED EXCLUSIONS POLICY

West Tamworth League Club Ltd complies with requirements outlined in the Club Gaming Code of Practice in relation to third-party exclusions.

## DEFINITION

For the purposes of this policy:

'the club' means West Tamworth League Club, Wests' Diggers and The Courts @ East.

## POLICY

A brochure featuring information on how to notify the club of any concerns with a family member's gambling activity is available from the club.

A family member who seeks to initiate a third-party exclusion must lodge an exclusion application with the club's responsible gambling provider (ClubSAFE), who will contact the person to be excluded.

Who can request a family-initiated exclusion?

- Spouse
- Domestic partner
- Parent
- Adult child

Responsible gambling counsellors are available to help. For confidential advice contact:

### **ClubSAFE Counselling**

1800 997 766

clubsafe@clubsnsw.com.au

### **BetSafe Counselling**

02 9874 0744

enquiries@betsafe.com.au

Club staff **MUST** keep the identity of the family member seeking an exclusion confidential at all times.

A player can appeal third-party exclusions to the Code Adjudication Panel.

## DOCUMENT CONTROL

**Policy name:** Family-Initiated Exclusions Policy

**Approved by:** West Tamworth League Club Ltd Board

**Date approved:** June 2023

**Frequency of review:** Annually

**Last reviewed:** June 2023

**Next review date:** June 2024

